



Check this off your bucket list!

Don't miss the experience of a lifetime! One Call Concepts (OCC) is offering the opportunity for all Users' Group 2023 attendees to ride in a hot air balloon, courtesy of Rainbow Ryders Hot Air Balloon Ride Co. The following information is from their website at RainbowRyders.com.

WHO	WHAT	WHERE	WHEN
All Users' Group 2023 Attendees	Sunrise Hot Air Balloon Ride (Approx. one hour)	Rainbow Ryders Balloon Field in ABQ, NM	Tuesday, September 26, 2023 (Weather permitting)

Rainbow Ryders will pick everyone up at Hotel Albuquerque at 6:15 a.m. We will be assigned shuttles based on balloon/basket criteria. All riders will board their assigned shuttle and be driven out to the balloon field.

You'll see your balloon being inflated and then experience the scenic Rio Grande and enchanting southwest vistas like never before. The balloon flight will last for an estimated one hour, and the entire experience lasts about 3-4 hours – including the post flight celebration!

There will be a "chase vehicle" (your shuttle) that follows your balloon for the entire duration of the flight. Once landed, the Rainbow Ryders flight team will drive you back to our hotel.



Physical requirements

Due to insurance requirements, we are unable to fly anyone who is pregnant or who may be pregnant. While there are no age maximums, there are no seats in the basket, so passengers must be able to stand for the entire flight (approx. an hour) unassisted. If you are concerned about physical limitations, we always recommend checking with your doctor before booking your flight.

To get into the balloon basket, you will put your foot into a slot on the side of the basket and swing your legs over the top and then into the basket. There is no graceful way to do it but do not worry, our staff, crew, and step stools are always available to help!



What to wear

Please dress for an outdoor adventure. Wear comfortable, loose-fitting clothing, and dress in layers (long pants preferred). Closed-toe flat shoes are required (comfortable sneakers are recommended). Even though we'll be dressed before the sun comes up, the sun in the Southwest can be very bright. Please bring a hat or sunglasses and wear sunscreen. Lastly, don't forget your camera – you'll want to share your pictures with everyone!

What to expect

Once the balloon is inflated, we will fly from ground level to a couple thousand feet above ground level, depending on wind direction and speed. Because of the burners, the temperature will be a few degrees warmer than the surrounding air. The sensation will be like you are floating, and it's very quiet other than the sound of the burner. Your experienced pilot will steer the balloon by moving it to different altitudes to get different wind patterns, so the height of the balloon will vary throughout the flight.

Weather

Keep in mind that hot air ballooning is a fair-weather sport. All flights are contingent upon the weather conditions during our scheduled flight time, and it is possible the forecast may not support ballooning. Since our pilots' top priority is the safety of our passengers, we make multiple weather checks throughout the day and should have a good idea of any adverse conditions well in advance. While last minute changes in weather conditions can sometimes lead to the cancellation of flights upon arrival at the launch site, we generally know on the day preceding. It is also worth noting that the **Annual Balloon Fiesta** is always held in early October due to the choice weather conditions for ballooning that prevail at that time of year.

BALLOON SAFETY

At Rainbow Ryders, we pride ourselves on our commitment to safety. Our pilots are the best in the industry with a minimum of 500 flight hours. We regularly drug and alcohol test our pilots and carry the highest insurance available in the industry.

In addition to our pilot's training, they are all required to carry a 2nd Class Airman Medical Certificate. We exceed all regulations set forth by the FAA and pioneer new regulations in the industry. We have won countless awards and have been named the only official ride operator for world-renowned events due to the impeccable safety record we hold as a company.

Waivers

If you'd like to review your waiver before your flight, **click the button below or scan the QR code. Please note you will be asked to sign this waiver in person on the day of your flight.**



[Click here to view the Rainbow Ryders Liability Waiver](#)

From the flight team at Rainbow Ryders, we look forward to sharing this experience of a lifetime with you!

